

## **Welcome to the JGPA!!!!**

Please read this very thoroughly and if you have any questions.....feel free to contact Academy Director, Spencer Graham, between the hours of 9am-5pm, M-F (561.339.4688). The best way for us to get back to you is by sending an email to [infoJGPA@gmail.com](mailto:infoJGPA@gmail.com). Thanks.

## **Payment/Forms**

Thank you to all of those who have completed their Junior Camp/JGPA Group/Team Golf forms and made payment in advance of the start of each program. If you have not sent in your payment or the forms prior to the start of each program, you will not be allowed to participate. No exceptions! We appreciate your cooperation...it helps us to stay organized and be highly efficient within our coaching staff and administrative team.

## **Weather**

In SW Florida, there is a possibility of bad weather almost every single day. Unfortunately, the majority of this weather occurs in the afternoon or evening. We will make every effort to hold our programs....however, with limited indoor space and an activity that requires decent weather outside....it is possible that we will have to cancel some sessions, especially if lightening is in the area. Also, there is a chance that each day may be cut short due to inclement weather and you will be receiving a phone call or text (most likely from your children or our coaches) to come and pick them up at your earliest convenience. Golf lessons (group or private) are considered completed if 50% of the time is utilized, otherwise the time will not count. Our reservation system, MindBody, is designed so that our team can send out blast emails & texts at the push of a button, in the case of bad weather or a cancelation for any other reason from our end. If you do not receive a text or email communication, this means that your sessions are still ON. In many cases, it can be raining in your area, but clear at Quail Creek, or vice versa. This can be a very difficult judgement call on our part at times, but since many of our clients drive from far away to get to us, we make that decision 30 minutes prior to the start of the class. Some of our classes can be held indoors; for rules, etiquette, course strategy and fitness, but we certainly prefer to be training outdoors. Please do not text us directly to see if a class is on or off...we will not be able to answer. If you do not receive a blast email or text from MindBody's system, or a group text from our coaching team, then we are having the group, private session, practice or camp!!!! Our new indoor learning center will help with bad weather situations, once we have secured the location and open up the doors! ☺

## **Drop-Off/Pick-Up**

Each junior golfer and all parents will have to go through our Security Guard Gate (except members). The junior's last name will be used to get through (for drop-off and pick-up), tell the guard that you are here for the JGPA. Please arrive no later than 5 minutes before the class starts, if at all possible. Our staff will be ready on the front putting green, with our shuttle carts. You will see at least one of our coaches waiting at the bag drop for all of our juniors to arrive. **DO NOT BLOCK THE CART PATH PLEASE!** Pick up will be in the same location daily. Private lesson students are asked to meet on the driving range at their scheduled time, unless otherwise

advised to meet elsewhere. All players will be checked in and out each day on MindBody.....with no exceptions. If you are running late, we will most likely be at the practice facility. We are not responsible for our junior golfers who are waiting for their parents to arrive (late), as our team will already be ready for the next group or private lesson. Please be on time to pick up your child, no exceptions! Most of the time, if a parent is going to be late, we instruct our juniors to practice putting on the green (if it is OPEN) behind the bag drop/statue area, until their parents arrive safely. Quail Creek CC address is: 13300 Valewood Drive, Naples, FL 34119

- Our renovation project has begun at Quail Creek CC. This means that construction will be taking place, with numerous trucks and vehicles going in and out of various areas, which can be dangerous. We will most certainly be changing our drop off and pick up locations throughout the next year. Our team will communicate to everyone the specifics of these changes, as we improve our country club. Stay alert for texts or emails.

### **What To Wear/Equipment To Bring**

Very simple.....country club apparel. Golf requires apparel targeted for their prospective sport (golf shoes not required, sneakers are fine). If it were me, I would bring my golf clubs, golf balls/tees/glove.....including a water bottle in the bag. In addition, sunscreen, bug spray, hat, sunglasses, etc., will be helpful as well. For fitness, you should be able to do a workout in your golf clothes, however if you want to bring separate workout clothes, please bring a backpack with a change of clothes. I will be making available for purchase a backpack with our JGPA logo on it soon. We'd like everyone to bring their own equipment, or borrow some from a friend (we do not have junior rental clubs). Cell phones are allowed.....but we ask that you keep them off and in your bag when we are coaching. If you need help finding junior golf clubs, our staff has the ability to order clubs at a discounted rate. Let us know how we can help you. Parents who wish to stay and watch their kids take lessons, or those who walk on the property, are required to wear country club apparel. This means no sandals, t-shirts, jeans, workout apparel, etc. The best thing to do is stay in the parking lot and do not walk down to the cart staging area, or hang out near the bag drop area, if you are not wearing country club apparel. Please keep in mind that our club is Private and we do have to abide by the rules as defined by the Board of Directors. Cell phones are not allowed to be used at the practice facility or on the golf course, unless an emergency takes place, club rules. Thank you for following these simple rules. 😊

### **Cancellation Policies**

24-hour cancellation policy in effect (for vacation, prior commitment, school activity, etc.). You can join another group for the makeup (if space is available), or we will apply a 30-minute private lesson credit to your account that can be used with one of our JGPA staff coaches (expires after 90 days).

In the case of an emergency/sickness, we have a 6-hour cancellation policy. You can have a maximum number of 2 per semester. Same protocol for makeups or converting to a private lesson, just like the 24-hour cancellation policy.

If you fail to show up or contact us within the rules above, the group lesson is considered used.

In case of bad weather, we do not offer refunds. Lessons are counted if they are more than 50% completed. You can choose to attend another group class that month (if space allows), or have the 30-minute private lesson credit added to your account for future use with a JGPA staff coach (expires after 90 days)

ALL Cancellations must be emailed to: [infoJGPA@gmail.com](mailto:infoJGPA@gmail.com). No Texts...Thank You!

### **Refund Policy**

We are a NO refund company, under any circumstances.

### **Rules**

Our experienced JGPA team has been coaching golf for many years. We expect the very best behavior and etiquette from everyone. Kindly respect all coaches and other junior golfers. If there is an issue, we will issue a warning. If there is a second offense, we will contact parents to come and get your child. Hopefully we don't have any problems, so all of us can have fun, everyone learns and we get better in our sport!

By signing the form for any particular class, you acknowledge and agree with every policy in this document. Please let me know if you have any questions/comments by emailing me directly at [infoJGPA@gmail.com](mailto:infoJGPA@gmail.com). Thanks again.

Spencer Graham  
Director of Instruction, Quail Creek CC & JGPA  
561.339.4688  
[infojgpa@gmail.com](mailto:infojgpa@gmail.com)

Signed \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

Printed Name \_\_\_\_\_

Junior(s) Name(s) \_\_\_\_\_